# POSITION DESCRIPTION

**Directorate:** Digital Canberra
**Division:** Customer, Data and Technology Group
**Business Unit:** Technology Services Branch
**Position Title:** .NET Software Developer
**Position Number:** P70885
**Classification:** ITO2
**Location:** Hybrid working arrangements (Winyu House, Gungahlin ACT and work from home)
**Last Reviewed:** September 2026

**Position Requirements:** The successful applicant must be an Australian citizen and possess or acquire and maintain an Australian Government Security Vetting Agency (AGSVA) security clearance at the Baseline level as an eligibility qualification. If AGSVA screening is not successful, your employment will not commence or, if already commenced, your employment will be reassessed.

## DIRECTORATE OVERVIEW

Digital Canberra leads the ACT Government's technology, digital, data, and cyber security services. We strive to improve the lives of Canberrans through delivering and supporting digital government services that are easy to access, save time, and are safe to use. We achieve this while also looking to the future – making technology investment decisions that will transform Canberra into a genuinely connected city.

Digital Canberra leads the implementation of the ACT Digital Strategy and ACT Digital Health Strategy, manages ICT infrastructure for our hospitals, schools, and public service, and represents the ACT at national digital, data, and cyber security forums.

Digital Canberra has a diverse workforce across many functions and sites. We have an inclusive culture, and we ensure our people are respected, valued, and involved.

## DIVISION OVERVIEW

The **Customer, Data and Technology Group** enables a modern, digitally empowered ACT Government. By delivering shared services that are efficient, secure, AI-enabled and customer-focused, the group helps ensure citizens and businesses benefit from responsive, transparent and innovative public administration.

## BUSINESS UNIT OVERVIEW

**Technology Services Branch** manages and implements the ACT Government's information technology systems and communications services. It partners with directorates to administer and support business systems, provides the network capabilities underpinning government operations, and offers advice on ICT and emerging technologies.

## POSITION OVERVIEW

The .NET Software Developer supports the ACT Government Business Applications and Strategy team by developing, enhancing and maintaining enterprise applications across project and business-as-usual environments. Working closely with clients and technical colleagues, the role translates business requirements into reliable, secure and maintainable solutions, provides responsive application support, and contributes to continuous improvement of technology and delivery practices.

## WHAT YOU WILL DO

Under the general direction of the relevant team leader or manager, you will:

1. Develop, enhance and maintain .NET applications that support ACT Government business services, applying sound software engineering, security and coding practices.
2. Analyse client needs and translate business and technical requirements into practical application solutions in project and business-as-usual environments.
3. Contribute to Agile and Scrum delivery, including estimation, planning, peer review, testing, documentation and continuous improvement.
4. Provide application support, fault diagnosis and remedial action for production services, identifying opportunities to improve reliability, maintainability and business processes.
5. Collaborate with internal clients, technical specialists and external suppliers, and provide technical advice to help ensure services meet agreed quality, security and delivery expectations.
6. This position does not involve direct supervision of staff; however, the occupant is expected to contribute positively to team capability and knowledge sharing.

## WHAT YOU REQUIRE

The information below describes the capabilities that are required to perform the duties and responsibilities of the position.

**Professional / Technical Skills and Knowledge**

1. Demonstrated experience developing software using the .NET framework and contemporary development practices.
2. Sound knowledge of developing, supporting and maintaining enterprise applications through their lifecycle.
3. Experience using Git and continuous integration and continuous delivery pipelines in Azure DevOps.
4. Understanding of enterprise technology architecture, including cloud computing, networking, cyber security and storage.
5. Ability to diagnose application issues, implement effective fixes, and produce clear technical documentation for ongoing support.

**Behavioural Capabilities**

1. Strong analytical and problem-solving skills, with the ability to investigate and resolve technical issues methodically.
2. Commitment to high-quality customer service and to delivering reliable outcomes that meet client needs.
3. Clear communication skills, including the ability to explain technical concepts to technical and non-technical audiences.
4. Ability to collaborate effectively, share knowledge and contribute constructively within a multidisciplinary team.

5. Adaptability and sound judgement, with the ability to manage priorities and meet deadlines in a changing environment.

**Compliance Requirements**

1. Australian Government Security Vetting Agency (AGSVA) security clearance at the Baseline level
2. This position does not require a pre-employment medical.
3. A driver licence is not essential.
4. This position does not require a Working with Vulnerable People Check.