

Organisation:	ACT Long Service Leave Authority (ACT Leave)	Position number:	P72002
Business unit:	Enterprise Enablement	Classification:	Senior Officer Grade A
Position title:	Senior Director, Enterprise Enablement	Location:	Bruce ACT
		Last reviewed:	July 2026

Who we are

The Long Service Leave Authority (ACT Leave) is a Statutory Authority of the ACT Government responsible for the administration of portable long service leave benefit schemes for covered industries within the ACT.

Our vision is to make portable long service leave universally understood and recognised as an important and accepted part of the employment landscape. Our activities are determined by the *Long Service Leave (Portable Schemes) Act 2009*, and we are governed by a Board of Directors appointed under the legislation. ACT Leave is led by the Chief Executive Officer and Registrar, supported by an Executive Team.

ACT Leave provides staff with flexible working arrangements and access to a range of roles and professional development and training opportunities tailored to their career goals and ambitions. Our values: Responsive, Reliable, Approachable, Transparent, and Informative, are at the core of our organisation. We display these values in everything we do, to deliver quality customer service outcomes, exhibit teamwork, be proactive and willing to continuously improve, be outcome focused, accountable for our actions and promote and maintain public confidence in our work.

For more information about ACT Leave, visit our website <https://actleave.act.gov.au/>

About your team

The Enterprise Enablement Team delivers ACT Leave's people and culture, corporate support, procurement, ICT and finance functions, building organisational capability and ensuring staff, systems, suppliers and infrastructure are in place to support ACT Leave's statutory functions and strategic priorities. The team works closely with the Chief Executive Officer, the Board and the broader ACT Leave Executive Team and operates as a trusted, enabling function across the organisation.

Your contribution

Reporting directly to the Chief Executive Officer and Registrar, and as a member of the Executive Team, the Senior Director, Enterprise Enablement is a senior leadership role that ensures ACT Leave has the people, suppliers, systems and corporate infrastructure required to deliver its statutory functions effectively. Given the multidisciplinary nature of the team, this role works closely with its direct reports to deliver the people and culture, procurement, ICT and finance functions in an integrated way. This role provides expert advice across all areas bringing these disciplines together to lift the overall maturity and capability of all corporate services function over time. This role also acts for the Deputy Registrar during periods of leave, holding delegations under the *Long Service Leave (Portable Schemes) Act 2009*, which may include holding the delegations of the Registrar.

People and culture leadership

- Lead the design, establishment and delivery of ACT Leave's people and culture function including workplace relations, workforce planning, recruitment, performance management and learning and development.
- Provide trusted advice to the Chief Executive Officer and Executive Team on employment-related matters including any complex or sensitive workforce issues.
- Oversee work health and safety including psychosocial safety and lead the development of a positive, inclusive workplace culture aligned to the ACT Government's and ACT Leave's values.
- Represent ACT Leave in relevant forums across the ACT Government, providing input to support whole of government initiatives.

Procurement and contract management

- Lead ACT Leave's procurement function ensuring purchasing activity is compliant, transparent and achieves value for money in accordance with the ACT Government procurement framework and policy, and ACT Leave's activities are performed consistently with its assessed procurement maturity.
- Oversee contract management across the organisation including supplier and vendor relationships, contract performance and the management of contract risk.
- Manage external corporate services suppliers and contractors cost-effectively and provide coordination on cross-functional matters such as system implementations and organisational change projects, as required.
- Build procurement capability and probity awareness across the organisation.

ICT and transformation

- Lead ACT Leave's ICT strategy and digital transformation agenda ensuring systems and infrastructure support the organisation's current and future operational needs.
- Manage relationships with ICT service providers and vendors ensuring service delivery, system reliability and value for money.
- Monitor the operating environment for emerging workforce, procurement, technology and regulatory requirements and advise leadership on implications and required responses.
- Oversee information management, records management and cyber security practices ensuring data and information are managed securely and in accordance with relevant requirements.

Corporate enabling services

- Ensure corporate reporting obligations to the Chief Executive Officer, Board and ACT Government Directorates are met on time and to a high standard.
- Oversee corporate enabling services including facilities management, business services and asset management ensuring ACT Leave's physical and operational infrastructure supports its business needs.
- Lead business continuity planning and emergency management arrangements ensuring ACT Leave can maintain critical functions during disruption.
- Lead information and records management responsibilities ensuring that records are created, managed, and stored appropriately. Oversee the implementation of the Records Disposal Schedule ensuring that ACT Leave records are disposed of in accordance with the relevant Schedules.
- Act as a central point of escalation for corporate enabling matters working across teams to identify and resolve operational issues efficiently.

Finance

- Work with the Chief Executive Officer, Executive Team and Director of Finance on budgeting and financial reporting and planning to support the organisation meet its strategic priorities.
- Oversee the engagement with, and provision of services from, the appointed actuaries, ensuring that actuarial reports are effectively supporting Board decision-making processes, and are conducted in accordance with the requirements of the *Long Service Leave (Portable Schemes) Act 2009*.
- Provide trusted advice to the Chief Executive Officer, Board and Executive Team on finance matters and relevant risks.

Capability building and organisational leadership

- As a member of the Executive Team, contribute to whole-of-organisation decision-making, strategic planning and the development of ACT Leave's Strategic Plan.
- Establish and lead the organisation's corporate services capability including designing the function, recruiting and developing staff and building organisational awareness in these areas.
- Working with the Executive Team, embed a practical, enabling culture across finance, people, procurement, ICT and corporate functions ensuring they are seen as business partners, not gatekeepers and foster a culture of continuous improvement across ACT Leave through training and guidance to staff and leaders.
- Acts for the Deputy Registrar during periods of leave holding delegations established under the *Long Service Leave (Portable Schemes) Act 2009*, which may include holding the delegations of the Registrar.
- Model public service values, including the ACT Public Sector Code of Conduct, and demonstrate commitment to fostering respectful, equitable, diverse, inclusive and culturally safe workplaces, and workplace health and safety principles and practices.

Our ideal candidate

Professional / Technical Skills and Knowledge

1. Proven track record in leading comprehensive corporate services functions spanning human resources, finance, procurement, general corporate support including facilities management and ICT with experience designing operational frameworks, establishing new functions, building capability and providing trusted advice to Chief Executives and Boards.
2. A strong understanding of current employment legislation and the workforce, procurement and accountability frameworks applicable to ACT Government entities including experience applying these frameworks in a small or medium-sized organisation.
3. A strong understanding of ICT governance, digital service delivery and information and cyber security principles including managing relationships with technology vendors and service providers.
4. Excellent written and verbal communication skills including the ability to translate complex and sensitive matters into plain language for non-specialist audiences across a range of formats including board papers, briefs and advisory material.
5. Demonstrated ability to influence with authority, build trusted relationships across an organisation and with a Board and foster a positive, high-performance team culture.

Behavioural Capabilities

This role requires capabilities consistent with the Manager/Expert/Specialist level in the [ACT Public Service Shared Capability Framework](#) and the expectations of a senior leader operating in a small, high-accountable organisation. The following capabilities are essential to success in the role:

Capability	What this looks like in this role
Service Alignment (Service Delivery)	Designs and delivers people, procurement, ICT and corporate services aligned to ACT Leave's operational needs and ACT Government priorities, demonstrating a clear understanding of the broader policy and regulatory environment.
Achieves Results with Integrity (Achieves Results with Integrity)	Establishes clear goals and performance expectations for their team, models ethical work practices, manages potential conflicts of interest and integrity issues proactively and maintains the highest standards of personal and professional conduct.
Community/Stakeholder Relationships (Teamwork)	Ensures the Chief Executive Officer, Board, Executive Team and stakeholders are at the centre of plans and decisions, builds trusted advisor relationships across the organisation and designs systems and processes that are accessible and responsive to stakeholder needs.
An Agile and Responsive Workforce (Thinking and Innovating)	Shapes a working environment where staff feel free to challenge the status quo, develops innovative people, procurement and technology practices and drives transformational change in building ACT Leave's corporate services capability from the ground up.
Leadership (Leadership)	Takes responsibility for outcomes, follows through on commitments, maintains focus and energy during periods of change and uncertainty, generously shares knowledge and expertise to build collective capability and acts promptly and constructively when workplace issues arise.

Qualifications and other requirements

Preferred

- Tertiary qualifications in human resources, business, commerce or a related discipline.
- Substantial recent experience (typically 5 or more years) in a comprehensive executive-level corporate services leadership role spanning three or more of finance, human resources, procurement and ICT with demonstrated capability and success across multiple domains relevant to this position.
- Experience in a statutory authority, regulatory body or small government agency operating across multiple corporate functions with limited specialist support.

Highly desirable

- Demonstrated experience managing external suppliers and vendors cost-effectively ensuring services are aligned with strategic priorities.
- Experience leading significant ICT or digital transformation initiatives including vendor and contract management for technology services.
- Relevant professional accreditation or active professional membership (for example, AHRI certification).

Work environment description

The following work environment description outlines the inherent requirements of the role of Senior Director, Enterprise Enablement (Position Number: P72002) and indicates how frequently each of these requirements would be performed. Please note that ACT Leave is committed to providing reasonable adjustment and ensuring all individuals have equal opportunities in the workplace.

Administrative	Frequency
Telephone use	Occasionally
General computer use	Frequently
Extensive keying/data entry	Occasionally
Graphical/analytical based	Frequently
Sitting at a desk	Frequently
Standing for long periods	Never
Designated workstation	Frequently
Standard hours	Frequency
Flexible working hours (access to flex time)	Frequently
Fixed or specified start/finish times	Occasionally
Expected to work extensive hours over a significant period due to the nature of the duties	Occasionally
Access to Accrued Days Off (ADO's)	Never
Peaks and troughs	Frequently
Frequent overtime	Never
Rostered shift work	Never
Social demands	Frequency
Work with others towards shared goals in a team environment	Frequently
Work in isolation from other staff (remote supervision)	Occasionally
Working in a call centre environment	Never
Working directly with the public	Occasionally
Physical demands	Frequency
Distance walking (large buildings or inter-building transit)	Never
Working outdoors	Never

Manual handling	Frequency
Lifting 0 – 5kg	Occasionally
Lifting 5 – 10kg	Occasionally
Lifting 10kg+	Never
Climbing	Never
Reaching	Occasionally
Bending/squatting	Occasionally
Push/pull	Never
Sequential repetitive movements in a short amount of time	Never
Travel	Frequency
Frequent travel – multiple work sites	Occasionally
Frequent travel – driving	Never
Frequent travel – interstate	Never
Specific hazards	Frequency
Working at heights	Never
Exposure to extreme temperatures	Never
Operation of heavy machinery e.g. forklift	Never
Confined spaces	Never
Excessive noise	Never
Low lighting	Never
Handling of dangerous goods/equipment	Never
Working with asbestos	Never
Potential to encounter agitated customers	Never
Exposure to potentially distressing case material	Never
Other	Frequency
Uniform required	Never
Personal Protective Equipment (PPE) required	Never