POSITION DESCRIPTION

Directorate: Digital Canberra

Position Number: 17224

Division: Technology Services Branch

Classification: Senior Information Technology Officer Grade B

Business Unit: Cloud and Platform Services

Location: Hybrid working arrangements (Winyu House, Gungahlin ACT and work from home)

Position Title: Senior Build Master and DevOps Engineer

Last Reviewed: September 2026

Position Requirements: The successful applicant must be an Australian citizen and possess or acquire and maintain an Australian Government Security Vetting Agency (AGSVA) security clearance at the Baseline level as an eligibility qualification. If AGSVA screening is not successful, your employment will not commence or, if already commenced, your employment will be reassessed.

The Australian Capital Territory Public Service (ACTPS) is a values-based organisation where all employees are expected to embody the prescribed core values of respect, integrity, collaboration and innovation, as well as demonstrate the related signature behaviours.

DIRECTORATE OVERVIEW

Digital Canberra leads the ACT Government's technology, digital, data, and cyber security services. We strive to improve the lives of Canberrans through delivering and supporting digital government services that are easy to access, save time, and are safe to use. We achieve this while also looking to the future – making technology investment decisions that will transform Canberra into a genuinely connected city.

Digital Canberra leads the implementation of the ACT Digital Strategy and ACT Digital Health Strategy, manages ICT infrastructure for our hospitals, schools, and public service, and represents the ACT at national digital, data, and cyber security forums.

Digital Canberra has a diverse workforce across many functions and sites. We have an inclusive culture, and we ensure our people are respected, valued, and involved.

DIVISION OVERVIEW

Customer, Data and Technology Group

BUSINESS UNIT OVERVIEW

Customer, Data and Technology Group

POSITION OVERVIEW

The Senior Build Master and DevOps Engineer acts as technical lead and subject matter expert for the ACT Government Business Applications and Strategy Team. The role provides technical leadership and management of the ACT Government Azure DevOps instance, creates and manages delivery pipelines for internal and external clients, and works with development teams to identify and implement improvements to technology and delivery processes.

WHAT YOU WILL DO

Under the broad direction of the relevant supervisor, you will:

1. Provide high-level technical support and administration for Azure DevOps.
2. Champion continuous development and improvement through Agile and Scrum methodologies.
3. Provide technical leadership and advice across large and complex application-development projects.
4. Provide advanced support for online maintenance, fault diagnosis and remedial action, and identify opportunities to improve applications and business processes.
5. Develop support processes for cloud-based services, including configuring and maintaining portals, sites, pages, document libraries and associated access controls.
6. Work collaboratively with internal clients and external suppliers to ensure service quality meets or exceeds expectations. This position does not involve direct supervision of staff; however, mentoring and guidance of junior staff is essential.

WHAT YOU REQUIRE

The information below describes the capabilities that are required to perform the duties and responsibilities of the position.

Professional / Technical Skills and Knowledge

1. Excellent understanding of deploying, supporting and maintaining large enterprise applications.
2. Experience with Git and continuous integration and delivery pipelines using Azure DevOps.
3. Knowledge of architectural application methodologies and extensive solution-design experience using Microsoft technologies, including Azure, Dynamics, Microsoft 365, SQL and Windows 10/11.
4. Strong understanding of enterprise IT architecture and technologies, including cloud computing, networking, security and storage.
5. Demonstrated ability to work independently, manage multiple projects, and identify and resolve complex technical issues.

Behavioural Capabilities

1. Consistently demonstrates commitment to high-quality customer service and communicates complex technical concepts clearly to technical and non-technical audiences, including senior management.
2. Uses sound organisational skills to manage competing tasks, establish priorities and meet strict deadlines in a changing environment.
3. Works collaboratively, contributes to shared outcomes, and provides effective mentoring and guidance to junior staff.

Compliance Requirements

1. A Baseline security clearance is mandatory.
2. Scrum certification would be highly advantageous.

3. A competent understanding of ITIL frameworks would be highly advantageous.
4. This position does not require a pre-employment medical.
5. A driver's licence is not essential.
6. This position does not require a Working with Vulnerable People Check.